

After opening the IA application you will notice a “PIV Log In” button towards the bottom.



User ID or Email Address

Password

Login

[PIV Log In](#)

[Reset Password](#) | [Contact IA Support](#)

After selecting “PIV Log In” you will be greeted with this prompt. Select the first certificate with your name in the menu and select “OK”

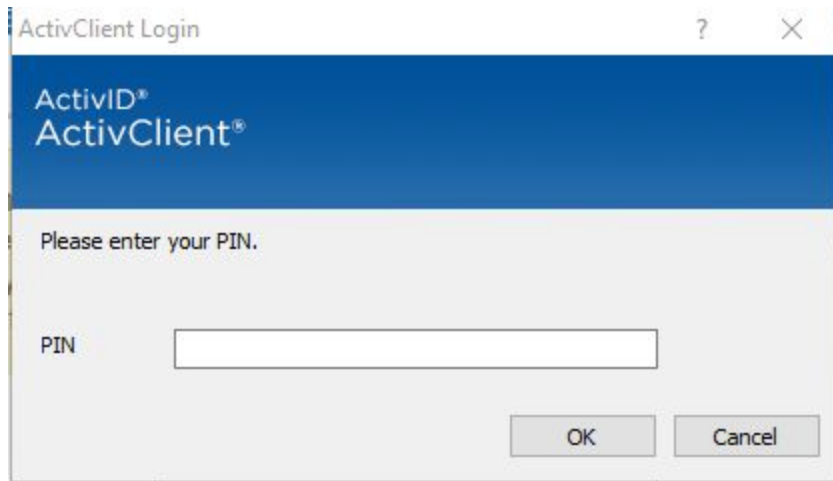
Select Certificate

Issuer Name: U.S. Department of Transportation Agency CA G4
Serial Number: 322E7A2D5D96420692BFD8920A7C7DAC
Subject Name: COLTON JOSEPH OSLUND

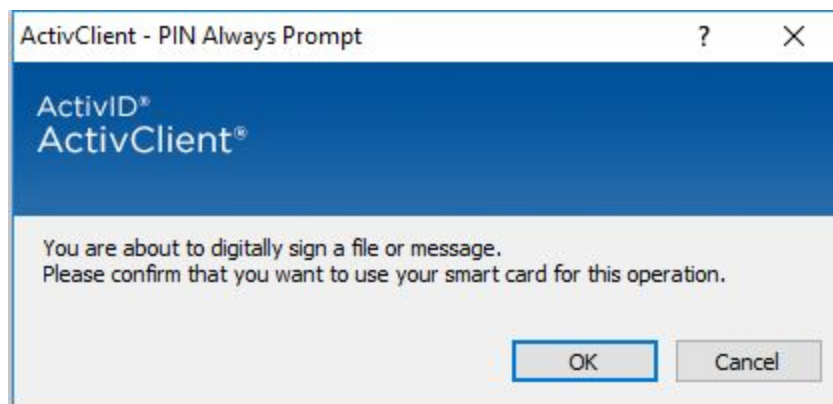
Issuer Name: U.S. Department of Transportation Agency CA G4
Serial Number: 6A2B8C754F0D702A8C00268F1E4ABACB
Subject Name: COLTON JOSEPH OSLUND

[Skip, Log In with Username/Password](#) [OK](#)

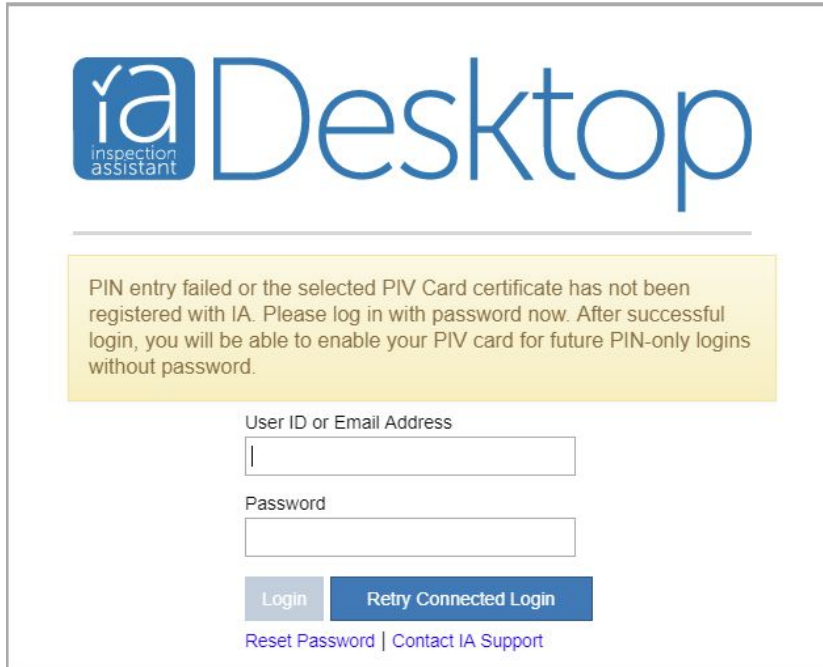
Next you will be asked to enter your pin.



You may then to confirm the use of your certificate. If so, select "OK"

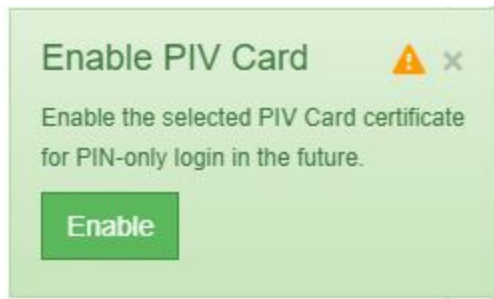


The next screen will give a message that your PIV card is not registered with IA. **This is expected since you have not yet linked your card to your account.** You will need to enter your User ID and Password in order to link the PIV card to it. Then select "Login".

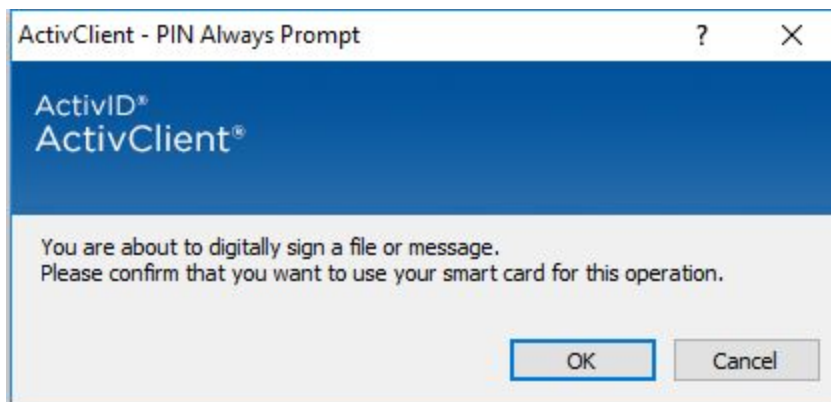


The image shows the IA Desktop login interface. At the top left is the IA logo (inspection assistant) and the word "Desktop" in a large blue font. Below this is a yellow warning box with the text: "PIN entry failed or the selected PIV Card certificate has not been registered with IA. Please log in with password now. After successful login, you will be able to enable your PIV card for future PIN-only logins without password." Underneath the warning box are two input fields: "User ID or Email Address" and "Password". Below the fields are two buttons: "Login" and "Retry Connected Login". At the bottom, there are two links: "Reset Password" and "Contact IA Support".

Once you login to IA, on the lower right corner you will see this prompt. Select "Enable" to register your PIV card.



You may be asked again to confirm the use of your certificate. If so, select "OK".



From now on, when you launch IA and select “PIV Log In”, you will be asked to select a certificate. You will need to select the same certificate that you associated with your login during the previous steps. (The last-used cert will be marked with the location icon to the right to help you remember.) Once your certificate is selected click “OK”. This will allow you to login with your PIV card.

Select Certificate

Issuer Name: U.S. Department of Transportation Agency CA G4
Serial Number: 0CE5A52898873E9C9F4217DFE70AD0C9
Subject Name: COLTON JOSEPH OSLUND

Issuer Name: U.S. Department of Transportation Agency CA G4
Serial Number: 4C5C7C3ACE1F3536E2CBB36DD94638EE
Subject Name: COLTON JOSEPH OSLUND

Issuer Name: Communications Server
Serial Number: FE424AAD26E087C15E21
Subject Name: colton.oslund.ctr@dot.gov

Skip, Log In with Username/Password **OK**

You will then be prompted for your PIN number, and are now able to log into IA solely with your PIV card and PIN.